

## Frequently Asked Questions for Loan Utsav

### 1. What is Tata Capital Loan Utsav?

Tata Capital Loan Utsav ("Loan Utsav") is a program for customers from Tata Capital wherein customers can avail any of the below products and become eligible to win exciting prizes.

**"Loan Products"** definition – Personal Loan, Business Loan, Consumer Durable Loan, Two Wheeler Loan, Loan Against Property, Loan Against Security.

### 2. What are the prizes that I can win?

You can win any of the below prizes –

- Car
- Laptop
- Mahindra Holiday
- Mobile phone
- Home theatre
- Titan Watch
- Croma voucher(s)

### 3. What are the various modes through which I can participate in the Loan Utsav?

You can participate in the Loan Utsav by first applying for a loan on <https://www.tatacapital.com/campaign/online/loanutsav/apply/quick-retail-loan.html> & then you can participate through <https://www.tatacapital.com/campaign/online/loan-utsav/index.html> within the period of 1st October, 2019 to 30<sup>th</sup> November, 2019 (the "Loan Utsav Period") You will need to avail the defined Loan Products from Tata Capital in order to become eligible.

### 4. What all Cities will be considered for this loan utsav?

Operating City list

Region	Cities
East	24 parganas
East	Andal
East	Angul
East	Asansol
East	B Zone Township
East	Bangalore
East	Bankura
East	Bardhaman
East	Benachity

East	Bhadrak
East	Bhilai
East	Bhubaneswar
East	Bilaspur
East	Birbhum
East	Budbud
East	Burdwan
East	Culcutta
East	Cuttack
East	Dhamtari
East	Dhenkanal
East	Durg
East	Durgapur
East	Ganjam
East	Guwahati
East	Haripur
East	Hazaribagh
East	Hooghly
East	Howrah
East	Jajpur
East	Jalpaiguri
East	Jamshedpur
East	Jamshedpur - Bistupur
East	Janjgir Champa
East	Kamrup
East	Keonjhar
East	Kharagpur
East	Khurda
East	Kolkata
East	Korba
East	Lucknow
East	Mayurbhanj
East	Midnapur
East	Nadia
East	New Delhi
East	North 24 parganas
East	Nuapara
East	Patna
East	Puri
East	Raipur
East	Rajnandgaon
East	Ramgarh
East	Ranchi
East	Raniganj
East	Rourkela

East	Sambalpur
East	Seraikela-kharsawan
East	Siliguri
East	Singhbhum
East	Sitarampur
East	South 24 parganas
East	Sundargarh
West	Ahmedabad
West	Ahmednagar
West	Amravati
West	Amreli
West	Anand
West	Ankleshwar
West	Aurangabad
West	Baroda
West	Betul
West	Bhandara
West	Bharuch
West	Bhavnagar
West	Bhopal
West	BILIMORA
West	Buldana
West	Daman
West	Damoh
West	Dewas
West	Dhar
West	Gandhi Nagar
West	Gandhidham
West	Gandhinagar
West	Goa
West	Goa North Distt
West	Goa South Distt
West	Hoshangabad
West	Ichalkaranji
West	Indore
West	Jabalpur
West	Jalgaon
West	Jalna
West	Jamnagar
West	Junagadh
West	Kadi
West	KALOL
West	Karad
West	Kasargode
West	Kheda

West	Kolhapur
West	Mahesana
West	Mandla
West	Mansa Gujarat
West	Mehsana
West	Morvi
West	Mumbai
West	Nadiad
West	Nagpur
West	Nashik
West	NAVI MUMBAI
West	Navsari
West	Osmanabad
West	Panaji
West	Panchmahal
West	Panjim
West	Patan
West	Pune
West	Raigad
West	Raisen
West	Rajkot
West	Rajsamand
West	Ratlam
West	SANAND
West	Sangamner
West	Sangli
West	Satara
West	Sehore
West	Seoni
West	Shajapur
West	SILVASA
West	Solapur
West	Surat
West	Thane
West	Tonk
West	Ujjain
West	Vadodara
West	Valsad
West	Vapi
West	Vidisha
West	VIJAPUR
West	Wardha
North	Agra
North	Ajmer
North	Aligarh

North	Alwar
North	Ambala
North	Amritsar
North	Baddi
North	Barabanki
North	Bareilly
North	Beawar
North	Bhatinda
North	Bhilwara
North	Bhiwadi
North	Bikaner
North	Bundi
North	Chandigarh
North	Chittorgarh
North	Danpur
North	Dehradun
North	Delhi
North	Faridabad
North	Ferozepur
North	Firozabad
North	Gautam Buddha Nagar
North	Ghaziabad
North	Gurgaon
North	Haridwar
North	Hoshiarpur
North	Jaipur
North	Jalandhar
North	Jodhpur
North	Kaithal
North	Kanpur
North	Kanpur Dehat
North	Kapurthala
North	Karnal
North	Kota
North	Kurukshetra
North	Ludhiana
North	Mathura
North	Meerut
North	Mohali
North	Mohindergarh
North	Muzaffarnagar
North	Nainital
North	NCR
North	Noida
North	Pali

North	Panchkula
North	Panipat
North	Patiala
North	Phagwara
North	Rae Bareilly
North	Rewari
North	Rishikesh
North	Rohtak
North	Roorkee
North	Ropar
North	Rupnagar
North	Saharanpur
North	Sikar
North	Solan
North	Sonipat
North	Udaipur
North	Unnao
North	Varanasi
North	Yamuna Nagar
North	Zirakpur
South	Alappuzha
South	Alleppey
South	Anantapur
South	Belgaum
South	Bengaluru
South	Bijapur
South	Calicut
South	Chittoor
South	Cochin
South	Dakshin Kannada
South	Davanagere
South	Dharwad
South	East Godavari
South	Ernakulam
South	Guntur
South	Habsiguda
South	Hubli
South	Hyderabad
South	Kakinada
South	Karimnagar
South	Khammam
South	Kochi
South	Kolar
South	Kollam
South	Kottayam

South	Kozhikode
South	Krishna
South	Kurnool
South	Mahabub Nagar
South	Malappuram
South	Mandya
South	Mangalore
South	Medak
South	Mysore
South	Nizamabad
South	Pathanamthitta
South	Rajahmundry
South	Ramanagar
South	Secunderabad
South	Srikakulam
South	Tanuku
South	Thiruvananthapuram
South	Thrissur
South	Tirupati
South	Trivandrum
South	Udupi and Uttara Kannada
South	Vijayawada
South	Vishakhapatnam
South	Vizag
South	Vizianagaram
South	Warangal
South	West Godavari

5. How will I get to know if I have successfully participated in Tata Capital Loan Utsav?  
You will receive an SMS from Tata Capital post successful registration.

6. If I win a prize, how will I get to know and how will I get it?

Winners will be announced on the Tata Capital website.

<https://www.tatacapital.com/campaign/online/loan-utsav/index.html> Winners will also receive an SMS intimating them about the prize won. Basis the nature of the Prize, it will either be delivered to the winner's address or the winner has to come to Tata capital office to collect the same. The same will be intimated to the winner.

7. Do I have to take a particular loan product or loan of a certain value to win the prize?

You have to avail a loan from one of the Loan Products mentioned above. The loan need not be of any particular value.

8. Can I interchange products I get as a prize or take cash instead of the product / voucher that I might win?  
You will neither be able to interchange / choose your product nor encash the same.
9. Can I get better rate of interest or tenure instead of the prize?  
Prize will not be exchanged or adjusted with any terms and conditions of the loan or other loan offer under any circumstances.
10. On what basis will Tata Capital be choosing winners?  
Eligible customers would need to reply to the question/s (ensuring the eligibility criteria are met) and be eligible for a prize/reward upon providing correct reply to the same. Thereafter, in the event more than one eligible customer replies with the correct answer, the winner will be selected by way of a lucky draw process. Only the entries received during the Loan Utsav period shall be considered.
11. What is the duration of Tata Capital Loan Utsav?  
1<sup>st</sup> October 2019 till 30<sup>th</sup> November 2019.
12. My enquiry date will be considered or registration date will be considered or disbursement date will be considered so as to become eligible for winning the prize?  
Logins done from 1<sup>st</sup> October 2019 till 30<sup>th</sup> November 2019 will be considered and disbursement should be in between 1<sup>st</sup> October 2019 till 30<sup>th</sup> November 2019.
13. For any query or to understand the loan application status where can I call or write?  
You can call on our call centre no: 18602676060 or write to us at [customercare@tatacapital.com](mailto:customercare@tatacapital.com)