| TATA SECURITIES LTD |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DP ID :- IN303542 |  |  |  |  |  |  |  |  |
| Annexure C |  |  |  |  |  |  |  |  |
| Format for Investor Complaints Data to be displayed by Depository |  |  |  |  |  |  |  |  |
| Participants on their respective websites |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| Data for every month ending March 2024 |  |  |  |  |  |  |  |  |
| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |  | Average Resolution time^ (in days) |
|  |  |  |  |  |  | Pending for less than 3 months | Pending for more than 3 months |  |
| 1 | 2 | 3 | 4 | 5 | 6 |  |  | 8 |
| 1 | Directly From Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | $\begin{gathered} \text { SEBI } \\ \text { (SCORES) } \end{gathered}$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grant Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Tre | of monthly d | posal of | mplaint |  |  |  |  |  |
| SN | Month | Carried from m | forward revious nth | Received | Reso | ved* | Pen | ding** |
| 1 | 2 |  | 3 | 4 |  |  |  | 6 |
| 1 | Apr-23 |  | 0 | 0 |  |  |  | 0 |
| 2 | May-23 |  | 0 | 0 |  |  |  | 0 |
| 3 | Jun-23 |  | 0 | 0 |  |  |  | 0 |
| 4 | Jul-23 |  | 0 | 0 |  |  |  | 0 |
| 5 | Aug-23 |  | 0 | 0 |  |  |  | 0 |
| 6 | Sept-23 |  | 0 | 0 |  |  |  | 0 |
| 7 | Oct-23 |  | 0 | 0 |  |  |  | 0 |


| 8 | Nov-23 | 0 | 0 | 0 | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 9 | Dec-23 | 0 | 0 | 0 | 0 |
| 10 | Jan - 24 | 0 | 0 | 0 | 0 |
| 11 | Feb-24 | 0 | 0 | 0 | 0 |
| 12 | Mar-24 | 0 | 0 | 0 | 0 |
|  | Grand Total | 0 | 0 | 0 | 0 |
|  |  |  |  |  |  |
| *Should include complaints of previous months resolved in the current month, if any. |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Should include total complaints pending as on the last day of the month, If any. ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month. |  |  |  |  |  |
| Trend of annual disposal of complaints |  |  |  |  |  |
|  |  |  |  |  |  |
| SN | Year | Carried forward from previous Year | Received during the Year | Resolved during the Year | Pending at the end of the Year |
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 0 | 0 | 0 |
| 4 | 2021-22 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 0 | 0 |
|  | Grand Total | 0 | 0 | 0 | 0 |

